Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
All EHR capabilities		There is a per provider calendar year fee for EHR functionality and reporting, plus ongoing monthly support fees per location.	Purchase requires signing a renewable one year contract and entering into a 12 month support agreement.	None
E-prescribing, Drug Interaction Checks, Drug Formulary Checks [170.314 a.1, a.2, a.10, b.3]	This functionality allows providers to electronically send permissible prescriptions to pharmacies. Providers can create the medical order, e-prescribe the medication, receive drug-drug and drug-allergy interaction alerts, and check drug formulary status. An additional software, NewCropRx – comprehensive version, is required for these capabilities.	Ongoing monthly fee per provider/location. There is also a one-time, per provider fee for identity proofing. *There is an additional annual fee per provider to e-prescribe controlled substances.	None	None
Direct Messaging [170.314.b.1-2, b.4, e.1]	This functionality allows users to send and receive Direct email messages to/from other user of certified health IT systems. Users can use Direct messages to electronically send and receive transition of care/referral summaries to or from other providers that also use a certified EHR software. Direct messaging is also used when patients use the portal to transmit a summary of care to another provider.	Providers need to purchase a valid email security certificate and obtain an email address from an email provider. Providers also have the option of contracting with a HISP instead.	None	Direct messages can only be sent to other providers who also use Direct messaging (use certified EHR software). Providers who use Direct have their public key certificate hosted in DNS. Open Dental provides free DNS hosting. Many dental providers may not use Direct. In these cases, standard encrypted email can be used instead. This requires manually exchanging public key certificates with each provider.
Secure Messaging [170.314.e.3]	This functionality allows providers and patients to exchange secure messages using the patient portal. Notifications about secure messages are sent to patients via email.	Providers may need to obtain an email address from an email provider.	None	None
Submitting syndromic surveillance data to public health agencies. [170.314.f.3]	This functionality allows users to enter syndromic surveillance data observations and export the data in a supported file format.	There may be an additional one-time fee to establish interfaces for submitting data to public health agencies.	None	Open Dental only provides the ability to record and export observations. It does not electronically submit data to agencies. If required, a compliant interface would need to be developed.
Submitting immunization data to immunization registries [170.314.f.1-2]	This functionality allows users to enter immunization data and export the data in a supported file format.	There may be an additional one-time fee to establish interfaces for submitting data to immunization registries.	None	Open Dental only provides the ability to record and export immunization data. It does not electronically submit data to registries. If required, a compliant interface would need to be developed.

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