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## ABELDent Conversions

Review this document, sign below to acknowledge you understand it, then scan and email it to a conversion specialist with the Pre-Data Conversion Checklist before scheduling your final conversion.

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### What is Converted?

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For a breakdown of all items converted for each software application, see [Conversion List](#).

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### What is not Converted?

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**X-Rays:** Open Dental is only capable of converting x-rays from certain software applications. If your practice does not already have an x-ray software that has a compatible bridge with the Open Dental application, then you will need to choose an x-ray software that has a compatible bridge (if you want it bridged with Open Dental). If your radiograph sensors are using a compatible TWAIN driver, then the Open Dental application can be used to take and store radiographs (as another option). See [Sensor Compatibility](#) for more information.

Open Dental can also bridge to a number of third-party x-ray software. For a list of digital imaging programs Open Dental bridges to, see [Program Bridges](#).

**Claims or Preauthorizations:** Claims and preauthorizations are not normally converted. Staff must manually enter outstanding claims prior to billing in Open Dental.

**Miscellaneous:** Forms, Auto Notes, Treatment Plans, Payment Plans, Perio Chart exams, and custom Recall intervals (in most cases).

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### Additional Information

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**Hygiene Appointments:** After setting up providers and operatories, run the Update Provs on Future Appts tool on each operatory. This will update the provider and hygienist on future appointments to match the operatory's scheduled provider and hygienist.

**Adjustment to Insurance Benefit:** For each patient with insurance, add an adjustment to insurance used to reduce the benefit remaining amount (Adjustments to Insurance Benefits on the Edit Insurance Plan window).

**Reports:** Do not run reports in Open Dental for historical information. Run historical reports in the old software through the conversion date. Open Dental reports will accurately reflect information entered the day after the final conversion and forward.

**Duplicate Patients:** If duplicate patients exist, they will need to be manually merged by using the Merge Patients tool within Open Dental.

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## Possible Data Conversion Concerns

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Below is a description of possible data conversion concerns for ABELDent. Further concerns are possible and should be addressed during the test conversion.

**Family Grouping:** ABELDent allows up to two guarantors per patient 'resides with' and 'charge to' whereas Open Dental only allows one. This may cause problems when grouping families, and the dual guarantor setup can create conflicts during conversion. The office will need to correct these issues manually if they exist.

**Family Balances:** ABELDent allows you move patients out of a family without moving their transaction history, but Open Dental does not. This becomes a concern whenever a family was split in ABELDent. In these cases, the office would need to manually adjust balances for the affected families.

**Transactions and Procedure Statuses:** We've seen ABELDent used in many different ways, so transactions may be missing, or procedure statuses may not match what the office expects (completed, treatment planned, or existing). Please review your converted database to confirm that your transactions and procedure statuses are converting correctly.

**Patient Notes:** Offices use the 'patientnotes' table differently, some want these notes as commlogs, others as clinical notes. We import them as both, and the office can request a post-conversion script to remove either type. Notes marked 'DisplayOnOpen' will also be added as popups. If the office prefers not to keep these popups, we can archive them with a post-conversion script.

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By signing below, I acknowledge that I understand what data is / is not converted from my current software to Open Dental. I also understand my practice's responsibilities after the final conversion.

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Print Name, Job Title

Signature

Date

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Practice Name

Doctor Name

Phone #